CUSTOMER REFERENCE OUTCOME / CONTROLLED PUBLIC USE

Twelve Minutes Returned to Service

TRANSPORT / UNITED KINGDOM

CUSTOMER: North Coast Transit Authority
REFERENCE STATUS: VERIFIED
DISCLOSURE: CONTROLLED PUBLIC USE

12 min

RECOVERED PER QUARTER

> Core Vega helped us determine where the missing minutes were going.
>
> DIRECTOR OF TEMPORAL OPERATIONS



DEPLOYMENT AND ACCEPTED RESULT

From Operating Condition to Outcome

CHALLENGE

The network timetable lost four minutes each month despite every constituent clock remaining within its individual tolerance. Passenger and signalling records also referred to a ninth platform absent from the authority's estate plan.

DEPLOYMENT

One CV-40R coherence core aligned signalling, passenger information, dispatch, ticketing, maintenance and public timetable domains against an HRO-12 authority.

ITEM	FUNCTION	QUANTITY	STATUS
CV-40R	Coherence core	1	Accepted
HRO-12	Reference authority	1	Accepted
DI-6	Domain interfaces	6	Accepted
Platform 9	External stakeholder	1	Excluded

RESULT

Quarterly timetable variance fell below reporting precision. Services now depart in the same order in which customers are informed that they departed.

EVIDENCE BASIS AND VERIFICATION BOUNDARY

True Within the Agreed Boundary

INCLUDED IN OUTCOME	SEPARATELY GOVERNED
Public timetable	Passenger movement without service ID
Six named signalling domains	Infrastructure outside the estate plan
Eight registered platforms	Platform references without asset ownership
Services with accepted identifiers	Events received before ticketing acceptance

VERIFIED FINDING

No unexplained platform activity occurred within the estate as defined.

CONTROLLED DISCLOSURE

Platform 9 remains visible to dispatch personnel but is not a customer-owned asset and is therefore outside the verified outcome.

PLATFORM 9 HAS NO ASSET NUMBER



Publication note: customer organisation and quoted representatives are fictional.